

# Rapid Discharge Service

## Our service

Working in partnership with our sister company, Pulse Nursing at Home (part of the ICS group), we have set up a Rapid Discharge Service, focused on accelerating the transition of individuals in acute hospital settings, back into the community.

We work collaboratively and flexibly with hospitals and care providers to deliver person-centred and co-ordinated care to allow for seamless transitions; providing our clients and their families with peace of mind and a sense of continuity.

Our robust clinical governance and infrastructure means we can quickly adapt our service, to respond to the changing demands and increased pressures in healthcare.

## How we do it

Utilising our digital risk assessment service and care planning facility, we're able to successfully assess and plan the care of our clients in a remote setting where indicated and necessary. Our integrated care plans are carefully tailored to meet the needs of each client, and undergo robust clinical risk management from our highly-skilled team on an ongoing basis.

Our extensive database of skilled and experienced nurses and health care assistants can care for the most complex of conditions and are effectively placed into packages to meet the unique and specific requirements of each client.

Making a positive difference to our client's lives is our passion and it's this that sets us apart from other care providers. You'll find us open, honest and straightforward in everything we say and do.



## Our specialisms

With a team of exceptional and conscientious nurses and care staff, we're able to deliver the best quality care across a range of specialisms, including:

- **Rehabilitation services** including post-operative and stroke
- **Complex care** including neuroglial conditions, physical disabilities and spinal injuries
- **Palliative care**
- **Short-term/interim support**

## Who we are

At Thornbury Community Services (TCS), high-quality care is our number one priority. Working with us doesn't have to be a long-term partnership, we can effectively step in to support clients on a short-term, interim basis. We provide a flexible and prompt service and have a proven track record of crisis management and avoiding unnecessary, prolonged hospital admissions. We focus on getting clients back into their own homes quickly and safely, empowering them to achieve their personal aspirations.

## Contact the team

For more information about our service and how we can support you, please get in touch:

**0333 323 1266**

[enquiries@thornburycommunityservices.co.uk](mailto:enquiries@thornburycommunityservices.co.uk)